



**THE CORPORATION OF THE  
TOWNSHIP OF TAY**

450 Park St. PO Box 100  
Victoria Harbour, ON L0K 2A0

Telephone  
705-534-7248

Facsimile  
705-534-4493

Website  
[www.tay.ca](http://www.tay.ca)

## Media Release

### For Immediate Release

Date: October 28, 2021

Time: 5:00 p.m.

### Tay Township finalizes agreement with Ontario Clean Water Agency

**Tay, Ontario:** Tay Township Council has finalized an agreement with the Ontario Clean Water Agency (OCWA), who will provide operations, maintenance and management of water and wastewater treatment facilities, as well as collection and distribution systems, in Tay Township effective November 1, 2021.

The agreement was finalized at the October 14, 2021 Special Council meeting. Council and Staff evaluated a proposal presented by OCWA on July 28, 2021 from a capabilities, cost and operational efficiency perspective and determined that engaging OCWA, an agency of the Province of Ontario, for the operation and maintenance of Tay Township's water and wastewater services would ensure that the Township's excellent operational record continues. At the same time, the Township will take advantage of OCWA's scale and depth of knowledge to increase efficiencies and realize the best value from our water and wastewater assets, ensuring the continued safety and sustainability of our systems, as our community continues to grow.

"We would like to thank the Tay Township Water/Wastewater Operators for the work and commitment to the service they provided to the Township and wish them the best as they transition in their careers to OCWA" said Mayor Walker, "From a Township perspective this provides long term assurance of an important service to our residents." Tay Township Water/Wastewater Operators will transition to OCWA and will officially join their team on November 1, 2021 and will continue to work at Tay Township Water and Wastewater Treatment Facilities and out in our community.

Residents should not notice any changes in the day-to-day aspects of the delivery of water and wastewater services. The Township will maintain complete ownership and control of the systems at all times.

Tay Township, in partnership with OCWA, will continue to provide excellent customer service to our municipal water users, please contact us if we can be of assistance:

#### **Water/Wastewater Services or Quality Concerns (such as low water pressure):**

Call OCWA weekdays 7:30 a.m. to 4:00 p.m. – 1-866-775-7712

#### **New Service Connections or Changes to Existing Water or Wastewater Service Connections**

Call Township Protective and Development Services - 705-534-7248 ext. 220

#### **Water or Wastewater Billing Inquiries**

Call Tay Township - 705-534-7248 ext. 221

Or access our Online Service Request Portal at [MyTay.ca](http://MyTay.ca)

#### **After-hours emergency service**

705-526-5762

For additional information about municipal water and wastewater services in Tay Township, please visit [tay.ca/water](http://tay.ca/water). For information about the Ontario Clean Water Agency, please visit [ocwa.com](http://ocwa.com).

*Tay Township is committed to delivering responsive and cost-effective municipal services and infrastructure that provide for the long-term economic, social and environmental well-being of its residents and community.*

-30-

#### Contacts:

Shawn Berriault  
General Manager, Operational Services  
Manager of Engineering Services  
Phone: 705-534-7248 x224  
Email: [sberriault@tay.ca](mailto:sberriault@tay.ca)

Elizabeth Smith  
Communications Specialist  
Phone: 705-534-7248 x264  
Email: [esmith@tay.ca](mailto:esmith@tay.ca)