



**THE CORPORATION OF THE
TOWNSHIP OF TAY**
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MEDIA RELEASE

FOR IMMEDIATE RELEASE

Date: June 13, 2024

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Tay Township Introduces Online Credit Card Payment Options

Tay, Ontario – Tay Township is excited to announce a new and convenient way for residents to make payments from the comfort of their home, without having to visit the Municipal Office. Through a partnership with Paymentus Corporation, a leading third-party payment provider, residents can now securely make payments using their credit cards for items like property taxes, utility bills, parking tickets and more.

Key features of the online payment system:

1. **Convenient Payment Options:** Residents can now easily pay their property taxes and utility bills online using their credit cards from the comfort of their home.
2. **Accepted Credit Cards:** We accept VISA or MasterCard.
3. **Service Fee:** Please note that a service fee will be applied by Paymentus Corporation, our trusted payment service provider, when the transaction is processed.
4. **Processing Time:** Payments made through the online system will be posted to your account within 2-3 business days, ensuring timely processing and accurate account updates.

To access the online payment portal and make a payment, residents can simply refer to their most recent bill for the account balance and go to tay.ca/payment and click "Pay Online By Credit Card" to access the [payment portal](http://tay.ca/payment).

"We are thrilled to offer this convenient online payment option to our residents," said Tay Township Treasurer, Emmie Carlson. "We understand the importance of providing modern and accessible services to our community, and this initiative perfectly aligns with our strategic plan objective of being 'Tay Open.' It improves the relationship between the Township and its residents through activities that demonstrate transparency, effective communication, and dedicated customer service."

The Township offers the following methods of payment: In person at the Municipal Office by debit, cash or cheque (credit cards not accepted), post-dated cheques, pre-authorized payment plans and telephone/internet banking. An after hours drop box is also available for convenience (cheques only, no cash). For more details on these options please visit tay.ca/payment.

For any inquiries or assistance regarding payments, residents are encouraged to contact the Tay Township Finance Department at 705-534-7248 ext 226.

Tay Township is committed to delivering responsive and cost-effective municipal services and infrastructure that provide for the long-term economic, social and environmental well-being of its residents and community.

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